

Regulations Applicable to the Use of This Website

These regulations apply to the <http://www.cfloor.eu> website or application, made available by **Glas Ceysens** (hereinafter referred to as 'we'). Please carefully read the contents of this document before using the website or any application for whatever purpose. By using this website or an application, you explicitly adhere to the contents of these regulations. If you have any difficulty in reading these regulations, or if you do not agree with the contents, we request that you do not use the website or the application.

1. General Information

1.1. Nature of information

The information available on the website or in the application are of a general nature. The information is not adapted to personal or specific circumstances and, therefore, cannot be considered as personal opinions. This website, the application and all materials provided are available in their current state, with no guarantees. Use of the website, the application and the information featured therein is at the risk of the user.

1.2. Liability

We make every effort to ensure that the information provided is complete, accurate and up-to-date. Despite these efforts, errors may still occur. We, ourselves, our relations or any other related company cannot provide any guarantee, bear any responsibility or be held responsible for the accuracy and the completeness of the information present on the website or in the application.

If the information contains errors, or if certain information is unavailable, we will endeavour to correct them as soon as possible. If you notice any inaccuracies, please contact us.

We make every effort to protect the website and the application by all reasonable means and to limit so far as is possible any possible inconveniences due to technical errors. However, we cannot exclude the possibility that erroneous, unauthorised technical operation and handling may occur. For this reason, we cannot guarantee uninterrupted access. Except for cases of fraud or intentional damage, we decline all liability for direct, indirect or consecutive damage (such as loss of time, emotional harm, lost opportunities, data, benefits, work disruptions, damage to the user's software or other computer system data, devices, programmes and so on), particularly in relation to the provision or use of the website or application.

1.3. External hyperlinks

This website, or the application, contains hyperlinks to other websites or other applications over which we have no control either on a technical level or concerning the content. We can provide no guarantee with regards to the completeness of accuracy of the contents, or the availability of the websites or the applications and decline all liability for any direct or indirect damage that may occur through using them.

1.4. Intellectual property

The entire content of this website or application, including the texts, images, logos, drawings, data, software, names of products or companies, trademarks and other, is protected by intellectual property rights and is our property, or that of third parties. The information presented on the website or in the application cannot be reproduced or communicated publicly without our prior written consent.

1.5. Updates

In order to ensure security, speed and the general functioning of the website or the application, you agree to keep your software updated. In no way can we guarantee the proper functioning, or the safe functioning of the website or the application if you use outdated software.

1.6. Modifications

We reserve the right to modify these regulations, which were last amended on 09/05/2017, at any time.

1.7. Contact

If you require other information or would like to comment, you can contact us at the following address: "Mijnwerkerslaan 35 – B-3550 Heusden-Zolder" or via volgende e-mailadressen: Dirk@cfloor.eu or Johan@cfloor.eu

2. Privacy Policy

2.1. Definitions

Within the provisions of article 2 of these regulations, the following concepts will be defined as follows:

- The term '**personal data**' means any information relating to an identified or identifiable individual.
- The term '**processing of personal data**' means any processing or processing operation of personal data (carried out with or without automated processes, such as collection, recording, scheduling, conservation, edition, modification, request, consultation, use and provision by means of mailing, broadcast or any other means, grouping, establishing links as well as protection, exchange or destruction of personal data).
- The term '**subcontractor**' means the individual or legal entity, formal association or public body that processes or is responsible for processing personal data, with the exception of people who are authorised to process the data under the direct authority of the controller.
- The term '**controller**' means any individual, legal entity, formal association or public body that determines, individually or with others, the objectives and the technical and legal means for processing personal data.
- The term '**related business**' means any business related as provided for in Article 11 of the Belgian Company Code.

2.2. Processing of personal data

In using this website, the application and their features, the user confirms that he is aware of and accepts the way in which we collect and process personal data, as outlined in these regulations.

2.3. Subcontractor responsible for personal data processing

2.3.1. We, as a subcontractor

We are considered to be the subcontractor for personal data when we process personal data for third parties. In this case, we endeavour to take the necessary organisational and technical measures in order to protect personal data against accidental or undue destruction, accidental loss, as well as against any change or access or any other unauthorised data processing.

2.3.2. We, as data controller

We are considered as data controllers when we ourselves determine the objectives and means of processing personal data. Articles 2.3.3 to 2.3.4 are only applicable when we are involved as data controllers.

2.3.3. What data is processed?

The personal data that we process is, on the one hand, data that you provide when you use our website, on request or not by our client (particularly by completing the questionnaires, for example), and on the other hand, data that we receive from use based on your browsing and clicking behaviour.

By using our site or application, you expressly accept that we use your personal data as mentioned above for marketing purposes for **Glas Ceysens**.

2.3.4. Rights of the person concerned

Guaranteed legitimate and safe processing of personal data.

We always process personal data in an honest, legitimate manner and only for the justified and expressly described purposes outlined above.

We have implemented the necessary organisational and technical measures of protection in order to safeguard the confidentiality of your data and ensure it is safely processed.

Although we take organisational and technical measures to guarantee the confidentiality of your data, we cannot guarantee their protection against hackers, protection defects and so on.

Right to access and amend

You have the right to access and have your personal data amended by us free of charge. You can exercise this right by contacting us using the details below, provided you are correctly identified.

The right of opposition in the event of use of data for direct marketing purposes.

You can oppose the use of your personal data free of charge if it is used for direct marketing purposes. You can exercise this right by contacting us using the contact details above.

Right to delete data

You can delete your personal data if it is no longer necessary for the purposes for which it was collected or have been processed in another way, when you remove your authorisation for processing and there is no other reason for processing, when personal data is processed unlawfully or when it is necessary to delete personal data to satisfy a legal obligation.

Communication of data to Third parties

The transfer of personal data to countries outside of the European Union is only permitted if these countries guarantee the same level of protection for the processing of personal data and where the provisions applied are the same, or similar, to Belgian law regarding the protection of the private life. We guarantee that no transfer to third countries will be performed without taking the necessary measures to meet the conditions for protection set out by Belgian law regarding the protection of the private life.

3. Use of Cookies and other technologies

3.1. Definitions

Within the provisions of article 3 of these regulations, the following concepts will be defined as follows:

The term 'cookies' means small pieces of text sent by a web server to the browser performing a visit, in the hope and expectation that the browser returns the cookie-information during the next visit. The cookie is complementary to the HTTP specification. The cookies that we send to you are called first-party cookies. The cookies that you receive because the website or the application has elements from a third party are called third-party cookies. A distinction is also made between functional cookies and non-functional cookies, of which only the former are necessary for the correct functioning of the website or application.

3.2. Use of the website or the application

When you use our website or application, cookies or other technologies may be used to stock information on devices that you use to access information already stocked on the aforementioned final devices.

3.3. For what purposes do we, or third parties, use cookies or other technologies?

We use cookies and other technologies for the following purposes:

1. Cookies and other technologies are useful or necessary to enable you to easily browse our website or application and make our website or application easy to use or enable interactivity with our websites or applications.
2. Cookies and other technologies that record your browsing preferences.
3. Cookies and other technologies that register your purchases or different web pages or browsing sessions.
4. Cookies and other technologies that enable faster web page or application loading, guarantee security, test the website, application or users, detect misuse and monitor age requirements.
5. Cookies and other technologies that record the number of visitors, your browsing behaviour, utilisation model and error messages in order to optimise the content and the structure of our website or our application.
6. Cookies and other technologies that retain your browsing history over time, in combination or not with information via third-party sources, to present content, a notification or a suitable advertising message for research and market analysis purposes, as well as for the correct and fair functioning of the announcement system.
7. Files and technologies that detect whether you use ad block technologies.

Third parties use cookies and other technologies for the following purposes:

1. Cookies and other technologies that keep your browsing history over time, in combination or not with information from other announcements or via third-party sources to show advertising messages from third parties.
2. Cookies and other technologies that can follow you via social media once you have clicked on the social media button so that these social media automatically receive your personal data.

3.4. Cookies and Other Technologies

To a certain extent, via your browser settings, you can disable or delete cookies and other technologies that we or third parties use. Deleting and blocking cookies and other technologies may mean that you can no longer use the website or application correctly, or even use them at all.

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